



How To Add the New OPIS Application to Your "Favorites" List



Problem

Pitt County GIS has uncovered and reported a minor program bug in ESRI's ArcIMS 9.0 software that will prevent you from correctly accessing the new OPIS application from your Internet Explorer "Favorites" list. If you attempt to access the new OPIS application page from your "Favorites" list, you may get the following error message:

“Unable to start. Required HTML Form missing (jsForm.htm).”

Solution

There is a simple work around to this problem. Follow these instructions to add the new OPIS application to your Internet Explorer "Favorites" list:

1. Start Internet Explorer.
2. Go to the main Pitt County Government Web Site at www.pittcountync.gov.
3. From the menu on the left, choose "Online Programs".
4. From the list of Online Programs listed, right-click on "Online Parcel Information System" and choose "Add to Favorites...".
5. Click "OK" to add the page to your Favorites list.

You will then be able to successfully access OPIS from your Favorites list.

Thank you for using OPIS and we apologize in advance for any inconvenience this issue may be causing you. If you have any questions or need additional information, please contact Pitt County MIS at 252-902-2521.