

Department Goals And Objectives (2009-2010)

Business Continuity

Partner with outside consultants to conduct an audit/evaluation of security policies/practices of the County to ensure the integrity of data/systems and assess legal compliance.

Approx. 60% complete



Progress: Vendor has completed testing and we are awaiting the results. The results have been reviewed.

Expected to be Completed by: Fall 2009

Standard Systems Platform

Develop project portfolio standards in @Task to enhance quality and efficiency.

Approx. 50% complete



Progress: Templates created, virtual training completed by system administrators, survey and training to be conducted in February.

Expected to be completed by: Spring 2010

Develop VRM system streamlining new/terminated employee process and managing system security rights and asset assignments.

Approx. 80% complete



Progress: Currently testing and configuring data needed for VRM. Making modifications to improve the workings as testing points out issues.

Expected to be completed by: Spring 2010

Implement blade server to enhance resiliency and lower costs by migrating individual servers.

Approx. 30% complete



Progress: Five servers have been migrated. New blade center is being setup.

Expected to be completed by: Spring 2010

Enhance investment in ArcGIS toolset

Migrate OPIS to ArcGIS Server for enhanced performance and additional functionality.

Approx. 50% complete



Progress: Have received the initial site design specifications and are in the process of reviewing them with management. Other NCPTS CAMA-enabled counties have been contacted to determine how they may be printing property record cards as the printing of PRC's was a requested enhancement for OPIS by the Tax Administration Office.

Expected to be Completed by: Spring 2010

Pilot use of ArcGIS Publisher.

Approx. 100% complete



Progress: Met with Tax Assessor's Staff to perform a needs assessment. Developed and reviewed a ArcMap map document containing all the features requested. Published the map document using ArcGIS Publisher and provided links to the application and data. ArcReader was installed on several laptops belonging to the Tax Assessor's Office and data (both vector and raster) were downloaded to each laptop through the network. Tax Assessor's staff are using the application in the field and we received an email signoff from Harding Sugg. Python scripts have been developed and are being tested to run as scheduled tasks to ensure that data is refreshed nightly. Client has approved the application.

Expected to be Completed by: Fall 2009

Optimize SAN/NAS resources for current/future needs

Evaluate SAN/NAS storage and acquire/configure accordingly.

Approx. 90% complete



Progress: The new storage is in place and all data has been migrated.

Expected to be Completed by: Spring 2010