

**PITT COUNTY BOARD OF SOCIAL SERVICES
REGULAR SESSION**

September 10, 2019

The Pitt County Board of Social Services met in Regular Session at 4:00 p.m. on this date in the Eugene James Auditorium located on the second floor of the Pitt County Office Building, 1717 W. 5th Street, Greenville, N.C. The purpose of this meeting was to conduct the official business of the Pitt County Board of Social Services. Board members and Management Team staff present:

Board Members

Members Present
Shelia Cox, Vice Chair
Mary Perkins-Williams
Catherine Nelson
Darone Dancy

Agency Staff

Members Present
Jan Y. Elliott, Director
Cynthia Ross, SW Manager
Bryan Averette, ESS Prog. Admin
Michele McCorkle, FSS Prog. Administrator

County Manager Rep.

Members Present
Brian Burnette, Dep. Co. Manager

Call to Order

Vice Chair Bunch called the meeting to order at 4:00 p.m.

Moment of Silent Prayer

Vice Chair Bunch offered a moment of silent prayer or meditation before the meeting began.

Public Comments

Vice Chair Bunch opened the floor for public comments. No one had submitted a form or signed in to speak.

Adopt or Revise the Agenda

Item presented by: Vice Chair Bunch
Discussion: The agenda for today's meeting was reviewed by the Board.
Motion Made: To adopt the agenda as presented.
Motion Made by: Mary Perkins-Williams
Motion seconded by: Catherine Nelson
Motion passed: The motion was passed unanimously.

Action on minutes of previous meeting

Item presented by: Vice Chair Bunch
Item Description: Minutes of August meeting
Discussion: Vice Chair Bunch asked if there were any revisions to be made to the minutes of the August meeting.
Motion Made: To accept the minutes as presented.
Motion Made by: Catherine Nelson
Motion seconded by: Darone Dancy
Motion passed: Unanimous

Introduction of New Staff

Ms. Elliott introduced three new staff members: John Binder (IMC), Tameka Washington (IMC), and Shanice Roberson (SW III). Kyle Chase (SW I/A&T), the fourth new staff member, was unable to attend the meeting. Ms. Perkins-Williams asked if they had come from another County. Mr. Binder and Ms. Washington stated they had not. Ms. Roberson stated she had worked for Martin County in the past.

Items for Consent

Ms. Elliott reviewed the budget amendments.

Motion Made: To approve the consent agenda as presented.
Motion Presented by: Mary Perkins-Williams
Motion seconded by: Darone Dancy
Motion passed: Motion passed unanimously

Items for Report

Item Presented: MOU
Item Presented by: Jan Elliott, Director

Ms. Elliott went over the power point presentation. She stated there were 26 requirements with 13 currently mandated, the others will be phased in as the data is validated. This report is to provide updates on all 26 mandates on a quarterly basis to the Board. She noted the Child Support mandates are yearly goals, so we are tracking to ensure on target. Discussed some of the causes for those areas where we are out of compliance.

Item for Decision

Item Presented: Director's Work Plan
Item Presented by: Shelia Bunch, Vice Chair

Vice Chair Bunch noted they were to review the Director's work plan and vote on it. Ms. Perkins-Williams motioned to table the discussion until the next meeting when the Chair would be back.

Motion Made: To table the discussion until the next meeting
Motion Made By: Mary Perkins-Williams
Motion seconded by: Darone Dancy
Motion passed: Motion passed unanimously

Director's Report

Ms. Elliott stated flyers will be coming out shortly regarding Medicaid Transformation. Going to see about posting them on PATS vehicles and hopefully on the City's GREAT buses. The State's proposed mini-budget for the Medicaid Managed Care was vetoed. As a result, the first two regions' (Phase 1) will be delayed. All beneficiaries not enrolled by December 13 will be auto enrolled. This will go live for the entire state February, 2020. Projections are showing that about 59% of Pitt County will be in the standard plans, which is about 16,401 people. Another small section (about 5,900) are the behavioral health Medicaid recipients, who will be delayed until 2021. There are about 6,000 who will be excluded permanently, such as those receiving family planning only. The Call Center is up and running. In August alone, 7,218 have enrolled. People are enrolling over the phone and online. Pitt County is doing a readiness assessment. We are still working with providers to have a Managed Care Medicaid Fair on October 4. Ms. Elliott went over the various Managed Care handouts. An overview video on

Managed Care was played. Will be working with PIO to get the video on the Pitt County website. Ms. Nelson asked how it will integrate with the Healthy Opportunities pilots. Ms. Elliott responded that the PHPs will refer using NC 360 or directly to known resources and all should connect nicely. Ms. Perkins-Williams stated her concern for the staff, due to all these changes at one time. Ms. Elliott stated the biggest perceived issue will be the increased traffic and phone calls as people begin to receive the enrollment information and then the calls that come with any other major transition. The “warm handoff” of beneficiaries to the Enrollment Broker in reference to a plan may take additional time. We hope to have an enrollment specialist from Maximus in the office during the transition. Another issue staff is having to be dealt with is making sure the minors/wards receiving Medicaid are connected in NC FAST to an adult/representative to make sure the correct person receives the plan notifications. The state is working on a report to identify the clients with this issue, so it can be resolved. Ms. Elliott reviewed both the Medicaid Application Processing report and the Vacancy report. She noted on the Vacancy report the increase in numbers was due to the new positions approved in the budget as well as a number of internal movements (promotions/transfers). Stated that she will also start introducing those celebrating service awards. Ms. Perkins-Williams gave “kudos” for introducing the new hires.

Board Member Comments

Ms. Perkins-Williams stated that as her area normally floods, she’s had a quick lesson on mold. Black mold has to be treated by a specialist. Can be a serious issue and needs to be cleaned as soon as possible. Mr. Dancy mentioned the upcoming 54th Annual ECVC banquet on Thursday, October 3rd. Can contact ECVC for more information. Vice Chair Bunch thanked the staff for working in the shelters

Motion: Motion made to adjourn
Motion Presented by: Mary Perkins-Williams
Motion Seconded by: Darone Dancy
Motion passed: Motion passed unanimously

Respectfully Submitted,

Jan Y. Elliott
Director

Jim Cox
Chair

Susan May
Clerk to the Board