

PITT COUNTY EMERGENCY MANAGEMENT

1st Quarter FY 07-08 (July 1, 2007 to September 30, 2007)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	377	244	64.7%	59	15.6%	<u>71</u>	18.8%
BELL ARTHUR	204	120	<u>58.8%</u>	53	<u>26.0%</u>	31	15.2%
BETHEL	262	167	63.7%	52	19.8%	39	14.9%
EASTERN PINES	331	213	64.4%	71	21.5%	40	<u>12.1%</u>
FALKLAND	185	134	72.4%	22	<u>11.9%</u>	27	14.6%
FARMVILLE	312	228	<u>73.1%</u>	39	12.5%	44	14.1%
FOUNTAIN	<u>69</u>	<u>48</u>	69.6%	<u>11</u>	15.9%	<u>9</u>	13.0%
GRIFTON	168	109	64.9%	22	13.1%	34	<u>20.2%</u>
PACTOLUS	198	143	72.2%	29	14.6%	25	12.6%
WINTERVILLE	<u>390</u>	<u>248</u>	63.6%	<u>75</u>	19.2%	65	16.7%
System Totals for Quarter	2496	1654	66.7%	433	17.0%	385	15.2%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

2nd Quarter FY 07-08 (October 1, 2007 to December 31, 2007)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	<u>430</u>	<u>270</u>	62.8%	<u>90</u>	20.9%	66	15.3%
BELL ARTHUR	254	144	<u>56.7%</u>	71	<u>28.0%</u>	34	13.4%
BETHEL	240	156	65.0%	42	17.5%	42	17.5%
EASTERN PINES	358	228	63.7%	87	24.3%	42	<u>11.7%</u>
FALKLAND	160	107	66.9%	20	<u>12.5%</u>	30	<u>18.8%</u>
FARMVILLE	378	277	<u>73.3%</u>	54	14.3%	45	11.9%
FOUNTAIN	<u>79</u>	<u>55</u>	69.6%	<u>10</u>	12.7%	<u>14</u>	17.7%
GRIFTON	154	101	65.6%	25	16.2%	24	15.6%
PACTOLUS	189	137	72.5%	28	14.8%	24	12.7%
WINTERVILLE	410	254	62.0%	80	19.5%	<u>73</u>	17.8%
System Totals for Quarter	2652	1729	65.8%	507	18.1%	394	15.2%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

3rd Quarter FY 07-08 (January 1, 2008 to March 31, 2008)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	<u>433</u>	<u>276</u>	63.7%	<u>85</u>	19.6%	66	15.2%
BELL ARTHUR	237	145	<u>61.2%</u>	68	<u>28.7%</u>	22	<u>9.3%</u>
BETHEL	205	140	68.3%	34	16.6%	31	15.1%
EASTERN PINES	370	243	65.7%	79	21.4%	45	12.2%
FALKLAND	154	122	<u>79.2%</u>	<u>10</u>	<u>6.5%</u>	21	13.6%
FARMVILLE	367	265	72.2%	49	13.4%	50	13.6%
FOUNTAIN	<u>90</u>	<u>57</u>	63.3%	17	18.9%	<u>16</u>	<u>17.8%</u>
GRIFTON	203	157	77.3%	24	11.8%	22	10.8%
PACTOLUS	172	122	70.9%	25	14.5%	25	14.5%
WINTERVILLE	407	252	61.9%	80	19.7%	<u>67</u>	16.5%
System Totals for Quarter	2638	1779	68.4%	471	17.1%	365	13.9%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

4th Quarter FY 07-08 (April 1, 2008 to June 30, 2008)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	<u>412</u>	<u>263</u>	63.8%	70	17.0%	<u>77</u>	18.7%
BELL ARTHUR	233	139	<u>59.7%</u>	54	<u>23.2%</u>	39	16.7%
BETHEL	272	186	68.4%	52	19.1%	34	12.5%
EASTERN PINES	367	250	68.1%	74	20.2%	41	<u>11.2%</u>
FALKLAND	211	151	71.6%	30	14.2%	27	12.8%
FARMVILLE	365	253	<u>69.3%</u>	52	14.2%	59	16.2%
FOUNTAIN	<u>71</u>	<u>48</u>	67.6%	<u>8</u>	11.3%	<u>15</u>	21.1%
GRIFTON	187	122	65.2%	21	<u>11.2%</u>	40	<u>21.4%</u>
PACTOLUS	175	121	69.1%	31	17.7%	23	13.1%
WINTERVILLE	406	256	63.1%	<u>82</u>	20.2%	61	15.0%
System Totals for Quarter	2699	1789	66.6%	474	16.8%	416	15.9%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

Fiscal Year 07-08 Summary (July 1, 2007 to June 30, 2008)

<u>Station</u>	<u>Dispatch Volume</u>	<u>Completed Calls</u>	<u>Transport Rate</u>	<u>Cancelled Calls</u>	<u>Cancellation Rate</u>	<u>No Transports</u>	<u>No Transport Rate</u>
AYDEN	<u>1652</u>	<u>1053</u>	63.7%	304	18.4%	<u>280</u>	16.9%
BELL ARTHUR	928	548	<u>59.1%</u>	246	<u>26.5%</u>	126	13.6%
BETHEL	979	649	66.3%	180	18.4%	146	14.9%
EASTERN PINES	1426	934	65.5%	311	21.8%	168	<u>11.8%</u>
FALKLAND	710	514	<u>72.4%</u>	82	<u>11.5%</u>	105	14.8%
FARMVILLE	1422	1023	71.9%	194	13.6%	198	13.9%
FOUNTAIN	<u>309</u>	<u>208</u>	67.3%	<u>46</u>	14.9%	<u>54</u>	<u>17.5%</u>
GRIFTON	712	489	68.7%	92	12.9%	120	16.9%
PACTOLUS	734	523	71.3%	113	15.4%	97	13.2%
WINTERVILLE	1613	1010	62.6%	<u>317</u>	19.7%	266	16.5%
System Totals for Fiscal Year	10485	6951	66.9%	1885	17.3%	1560	15.1%

Transport Rate Performance Measure