

PITT COUNTY EMERGENCY MANAGEMENT

1st Quarter FY 08-09 (July 1, 2008 to September 30, 2008)

| <u>Station</u> | Dispatch Volume | Completed Calls | Transport Rate | Cancelled Calls | Cancellation Rate | No Transports | No Transport Rate |
|--------------------------------------|----------------------------|----------------------------|---------------------------|----------------------------|------------------------------|--------------------------|------------------------------|
| AYDEN | <u>429</u> | <u>264</u> | 61.5% | 76 | 17.7% | <u>79</u> | 18.4% |
| BELL ARTHUR | 245 | 146 | <u>59.6%</u> | 69 | <u>28.2%</u> | 29 | 11.8% |
| BETHEL | 290 | 197 | 67.9% | 51 | 17.6% | 41 | 14.1% |
| EASTERN PINES | 433 | 263 | 60.7% | <u>112</u> | 25.9% | 57 | 13.2% |
| FALKLAND | 183 | 128 | 69.9% | 22 | <u>12.0%</u> | 32 | 17.5% |
| FARMVILLE | 335 | 259 | <u>77.3%</u> | 43 | 12.8% | 29 | 8.7% |
| FOUNTAIN | <u>74</u> | <u>49</u> | 66.2% | <u>16</u> | 21.6% | <u>9</u> | 12.2% |
| GRIFTON | 238 | 154 | 64.7% | 30 | 12.6% | 50 | <u>21.0%</u> |
| PACTOLUS | 196 | 143 | 73.0% | 37 | 18.9% | 16 | <u>8.2%</u> |
| WINTERVILLE | 385 | 232 | 60.3% | 84 | 21.8% | 64 | 16.6% |
| System Totals for Quarter | 2808 | 1835 | 66.1% | 540 | 18.9% | 406 | 14.2% |

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

2nd Quarter FY 08-09 (October 1, 2008 to December 31, 2008)

| <u>Station</u> | Dispatch Volume | Completed Calls | Transport Rate | Cancelled Calls | Cancellation Rate | No Transports | No Transport Rate |
|--------------------------------------|----------------------------|----------------------------|---------------------------|----------------------------|------------------------------|--------------------------|------------------------------|
| AYDEN | <u>422</u> | <u>277</u> | 65.6% | 78 | 18.5% | 59 | 14.0% |
| BELL ARTHUR | 234 | 148 | 63.2% | 58 | 24.8% | 27 | <u>11.5%</u> |
| BETHEL | 253 | 166 | 65.6% | 47 | 18.6% | 39 | 15.4% |
| EASTERN PINES | 400 | 247 | 61.8% | <u>102</u> | <u>25.5%</u> | 50 | 12.5% |
| FALKLAND | 201 | 146 | 72.6% | <u>17</u> | <u>8.5%</u> | 37 | 18.4% |
| FARMVILLE | 404 | 275 | 68.1% | 63 | 15.6% | 61 | 15.1% |
| FOUNTAIN | <u>91</u> | <u>56</u> | 61.5% | 21 | 23.1% | <u>14</u> | 15.4% |
| GRIFTON | 225 | 150 | 66.7% | 30 | 13.3% | 43 | <u>19.1%</u> |
| PACTOLUS | 195 | 146 | <u>74.9%</u> | 25 | 12.8% | 24 | 12.3% |
| WINTERVILLE | 407 | 241 | <u>59.2%</u> | 92 | 22.6% | <u>72</u> | 17.7% |
| System Totals for Quarter | 2832 | 1852 | 65.9% | 533 | 18.3% | 426 | 15.1% |

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

3rd Quarter FY 08-09 (January 1, 2009 to March 31, 2009)

| <u>Station</u> | Dispatch Volume | Completed Calls | Transport Rate | Cancelled Calls | Cancellation Rate | No Transports | No Transport Rate |
|--------------------------------------|----------------------------|----------------------------|---------------------------|----------------------------|------------------------------|--------------------------|------------------------------|
| AYDEN | <u>430</u> | <u>331</u> | <u>77.0%</u> | 59 | 13.7% | 55 | 12.8% |
| BELL ARTHUR | 280 | 168 | 60.0% | 81 | <u>28.9%</u> | 31 | 11.1% |
| BETHEL | 230 | 158 | 68.7% | 47 | 20.4% | 25 | <u>10.9%</u> |
| EASTERN PINES | 372 | 239 | 64.2% | 84 | 22.6% | 47 | 12.6% |
| FALKLAND | 185 | 141 | 76.2% | 18 | <u>9.7%</u> | 24 | 13.0% |
| FARMVILLE | 399 | 271 | 67.9% | 65 | 16.3% | <u>58</u> | 14.5% |
| FOUNTAIN | <u>79</u> | <u>50</u> | 63.3% | <u>13</u> | 16.5% | <u>15</u> | <u>19.0%</u> |
| GRIFTON | 247 | 156 | 63.2% | 49 | 19.8% | 40 | 16.2% |
| PACTOLUS | 190 | 133 | 70.0% | 30 | 15.8% | 27 | 14.2% |
| WINTERVILLE | 399 | 230 | <u>57.6%</u> | <u>110</u> | 27.6% | 57 | 14.3% |
| System Totals for Quarter | 2811 | 1877 | 66.8% | 556 | 19.1% | 379 | 13.9% |

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

4th Quarter FY 08-09 (April 1, 2009 to June 30, 2009)

| <u>Station</u> | Dispatch Volume | Completed Calls | Transport Rate | Cancelled Calls | Cancellation Rate | No Transports | No Transport Rate |
|--------------------------------------|--------------------|--------------------|-------------------|--------------------|----------------------|------------------|----------------------|
| AYDEN | 425 | <u>291</u> | 68.5% | 73 | 17.2% | 59 | 13.9% |
| BELL ARTHUR | 278 | 156 | <u>56.1%</u> | 87 | <u>31.3%</u> | 34 | <u>12.2%</u> |
| BETHEL | 260 | 167 | 64.2% | 51 | 19.6% | 41 | 15.8% |
| EASTERN PINES | 381 | 235 | 61.7% | 99 | 26.0% | 47 | 12.3% |
| FALKLAND | 216 | 148 | 68.5% | 31 | 14.4% | 36 | 16.7% |
| FARMVILLE | 385 | 267 | 69.4% | 52 | <u>13.5%</u> | <u>61</u> | 15.8% |
| FOUNTAIN | <u>73</u> | <u>49</u> | 67.1% | <u>12</u> | 16.4% | <u>12</u> | 16.4% |
| GRIFTON | 245 | 161 | 65.7% | 38 | 15.5% | 44 | <u>18.0%</u> |
| PACTOLUS | 206 | 146 | <u>70.9%</u> | 36 | 17.5% | 24 | 11.7% |
| WINTERVILLE | <u>437</u> | 262 | 60.0% | <u>101</u> | 23.1% | 55 | 12.6% |
| System Totals for Quarter | 2906 | 1882 | 65.2% | 580 | 19.4% | 413 | 14.5% |

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

Fiscal Year 08-09 Summary (July 1, 2008 to June 30, 2009)

| <u>Station</u> | <u>Dispatch Volume</u> | <u>Completed Calls</u> | <u>Transport Rate</u> | <u>Cancelled Calls</u> | <u>Cancellation Rate</u> | <u>No Transports</u> | <u>No Transport Rate</u> |
|--------------------------------------|------------------------|------------------------|-----------------------|------------------------|--------------------------|----------------------|--------------------------|
| AYDEN | <u>1706</u> | <u>1163</u> | 68.2% | 286 | 16.8% | <u>252</u> | 14.8% |
| BELL ARTHUR | 1037 | 618 | 59.6% | 295 | <u>28.4%</u> | 121 | <u>11.7%</u> |
| BETHEL | 1033 | 688 | 66.6% | 196 | 19.0% | 146 | 14.1% |
| EASTERN PINES | 1586 | 984 | 62.0% | <u>397</u> | 25.0% | 201 | 12.7% |
| FALKLAND | 785 | 563 | 71.7% | 88 | <u>11.2%</u> | 129 | 16.4% |
| FARMVILLE | 1523 | 1072 | 70.4% | 223 | 14.6% | 209 | 13.7% |
| FOUNTAIN | <u>317</u> | <u>204</u> | 64.4% | <u>62</u> | 19.6% | <u>50</u> | 15.8% |
| GRIFTON | 955 | 621 | 65.0% | 147 | 15.4% | 177 | <u>18.5%</u> |
| PACTOLUS | 787 | 568 | <u>72.2%</u> | 128 | 16.3% | 110 | 14.0% |
| WINTERVILLE | 1628 | 965 | <u>59.3%</u> | 387 | 23.8% | 248 | 15.2% |
| | 11357 | 7446 | 65.9% | 2209 | 19.0% | 1643 | 14.7% |
| System Totals for Fiscal Year | 11357 | 7446 | 66.0% | 2209 | 19.0% | 1624 | 14.4% |

Transport Rate Performance Measure