

PITT COUNTY EMERGENCY MANAGEMENT

1st Quarter FY 09-10 (July 1, 2009 to September 30, 2009)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	<u>457</u>	<u>290</u>	63.5%	77	16.8%	82	17.9%
BELL ARTHUR	268	163	60.8%	77	<u>28.7%</u>	28	10.4%
BETHEL	291	179	61.5%	65	22.3%	46	15.8%
EASTERN PINES	414	271	65.5%	88	21.3%	53	<u>12.8%</u>
FALKLAND	216	137	63.4%	43	19.9%	33	15.3%
FARMVILLE	366	263	<u>71.9%</u>	53	14.5%	49	13.4%
FOUNTAIN	<u>91</u>	<u>65</u>	71.4%	<u>13</u>	14.3%	<u>13</u>	14.3%
GRIFTON	256	180	70.3%	35	<u>13.7%</u>	41	16.0%
PACTOLUS	211	140	66.4%	39	18.5%	32	15.2%
WINTERVILLE	450	241	<u>53.6%</u>	<u>99</u>	22.0%	<u>94</u>	<u>20.9%</u>
System Totals for Quarter	3020	1929	64.8%	589	19.2%	471	15.2%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

2nd Quarter FY 09-10 (October 1, 2009 to December 31, 2009)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	409	<u>288</u>	70.4%	66	16.1%	49	12.0%
BELL ARTHUR	227	135	59.5%	62	27.3%	28	12.3%
BETHEL	251	176	70.1%	48	19.1%	27	10.8%
EASTERN PINES	367	226	61.6%	91	<u>24.8%</u>	47	12.8%
FALKLAND	181	132	<u>72.9%</u>	<u>25</u>	13.8%	23	12.7%
FARMVILLE	384	280	<u>72.9%</u>	52	<u>13.5%</u>	50	13.0%
FOUNTAIN	<u>88</u>	<u>55</u>	62.5%	<u>25</u>	28.4%	<u>8</u>	<u>9.1%</u>
GRIFTON	245	164	66.9%	43	17.6%	37	<u>15.1%</u>
PACTOLUS	193	129	66.8%	40	20.7%	24	12.4%
WINTERVILLE	<u>473</u>	264	<u>55.8%</u>	<u>117</u>	24.7%	<u>68</u>	14.4%
System Totals for Quarter	2818	1849	66.0%	569	20.6%	361	12.5%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

3rd Quarter FY 09-10 (January 1, 2010 to March 31, 2010)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	430	<u>283</u>	65.8%	90	20.9%	55	12.8%
BELL ARTHUR	223	125	<u>56.1%</u>	61	<u>27.4%</u>	37	16.6%
BETHEL	219	150	68.5%	48	21.9%	20	<u>9.1%</u>
EASTERN PINES	377	242	64.2%	72	19.1%	63	16.7%
FALKLAND	198	140	70.7%	26	13.1%	30	15.2%
FARMVILLE	380	245	64.5%	61	16.1%	<u>73</u>	<u>19.2%</u>
FOUNTAIN	<u>96</u>	<u>68</u>	<u>70.8%</u>	<u>13</u>	13.5%	<u>15</u>	15.6%
GRIFTON	220	163	74.1%	24	<u>10.9%</u>	33	15.0%
PACTOLUS	170	113	66.5%	26	15.3%	31	18.2%
WINTERVILLE	<u>439</u>	248	56.5%	<u>96</u>	21.9%	71	16.2%
System Totals for Quarter	2752	1777	65.8%	517	18.0%	428	15.5%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

4th Quarter FY 09-10 (April 1, 2010 to June 30, 2010)

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	455	<u>290</u>	63.7%	81	17.8%	79	17.4%
BELL ARTHUR	227	134	<u>59.0%</u>	64	<u>28.2%</u>	28	<u>12.3%</u>
BETHEL	242	157	64.9%	47	19.4%	34	14.0%
EASTERN PINES	421	246	58.4%	<u>109</u>	25.9%	65	15.4%
FALKLAND	220	145	65.9%	33	15.0%	40	<u>18.2%</u>
FARMVILLE	387	263	68.0%	55	14.2%	67	17.3%
FOUNTAIN	<u>91</u>	<u>61</u>	67.0%	<u>17</u>	18.7%	<u>13</u>	14.3%
GRIFTON	255	175	68.6%	33	<u>12.9%</u>	43	16.9%
PACTOLUS	225	155	<u>68.9%</u>	39	17.3%	31	13.8%
WINTERVILLE	<u>458</u>	283	61.8%	72	15.7%	<u>80</u>	17.5%
System Totals for Quarter	2981	1909	64.6%	550	18.5%	480	15.7%

Transport Rate Performance Measure

PITT COUNTY EMERGENCY MANAGEMENT

Fiscal Year 09-10 Summary (July 1, 2009 to June 30, 2010)

<u>Station</u>	<u>Dispatch Volume</u>	<u>Completed Calls</u>	<u>Transport Rate</u>	<u>Cancelled Calls</u>	<u>Cancellation Rate</u>	<u>No Transports</u>	<u>No Transport Rate</u>
AYDEN	1751	<u>1151</u>	65.7%	314	17.9%	265	15.1%
BELL ARTHUR	945	557	58.9%	264	<u>27.9%</u>	121	12.8%
BETHEL	1003	662	66.0%	208	20.7%	127	<u>12.7%</u>
EASTERN PINES	1579	985	62.4%	360	22.8%	228	14.4%
FALKLAND	815	554	68.0%	127	15.6%	126	15.5%
FARMVILLE	1517	1051	69.3%	221	14.6%	239	15.8%
FOUNTAIN	<u>366</u>	<u>249</u>	68.0%	<u>68</u>	18.6%	<u>49</u>	13.4%
GRIFTON	976	682	<u>69.9%</u>	135	<u>13.8%</u>	154	15.8%
PACTOLUS	799	537	67.2%	144	18.0%	131	16.4%
WINTERVILLE	<u>1820</u>	1036	<u>56.9%</u>	<u>384</u>	21.1%	<u>313</u>	<u>17.2%</u>
	11571	7464	65.2%	2225	19.1%	1753	14.9%
System Totals for Fiscal Year	11571	7464	65.3%	2225	19.1%	1740	14.7%

Transport Rate Performance Measure