

PITT COUNTY EMERGENCY MANAGEMENT

1st Quarter FY 10-11 (July 1, 2010 to September 30, 2010)

<u>Station</u>	<u>Dispatch Volume</u>	<u>Completed Calls</u>	<u>Transport Rate</u>	<u>Cancelled Calls</u>	<u>Cancellation Rate</u>	<u>No Transports</u>	<u>No Transport Rate</u>
AYDEN	448	<u>285</u>	63.6%	<u>92</u>	20.5%	67	15.0%
BELL ARTHUR	219	128	58.4%	58	<u>26.5%</u>	30	13.7%
BETHEL	243	157	64.6%	50	20.6%	36	14.8%
EASTERN PINES	398	240	60.3%	86	21.6%	69	17.3%
FALKLAND	251	177	<u>70.5%</u>	29	<u>11.6%</u>	45	17.9%
FARMVILLE	388	254	65.5%	60	15.5%	70	18.0%
FOUNTAIN	<u>100</u>	<u>60</u>	60.0%	<u>21</u>	21.0%	<u>18</u>	18.0%
GRIFTON	242	155	64.0%	42	17.4%	44	<u>18.2%</u>
PACTOLUS	199	132	66.3%	46	23.1%	21	<u>10.6%</u>
WINTERVILLE	<u>461</u>	271	<u>58.8%</u>	89	19.3%	<u>80</u>	17.4%
System Totals for Quarter	2949	1859	63.2%	573	19.7%	480	16.1%

TRANSPORT RATE PERFORMANCE MEASURE

PITT COUNTY EMERGENCY MANAGEMENT

2nd Quarter FY 10-11 (October 1, 2010 to December 31, 2010)

<u>Station</u>	<u>Dispatch Volume</u>	<u>Completed Calls</u>	<u>Transport Rate</u>	<u>Cancelled Calls</u>	<u>Cancellation Rate</u>	<u>No Transports</u>	<u>No Transport Rate</u>
AYDEN	473	<u>324</u>	68.5%	91	19.2%	56	<u>11.8%</u>
BELL ARTHUR	219	125	57.1%	68	<u>31.1%</u>	26	11.9%
BETHEL	263	156	59.3%	69	26.2%	38	14.4%
EASTERN PINES	421	260	61.8%	94	22.3%	61	14.5%
FALKLAND	236	173	<u>73.3%</u>	27	<u>11.4%</u>	35	14.8%
FARMVILLE	404	271	67.1%	58	14.4%	73	18.1%
FOUNTAIN	<u>119</u>	<u>74</u>	62.2%	<u>22</u>	18.5%	<u>23</u>	19.3%
GRIFTON	262	165	63.0%	51	19.5%	45	17.2%
PACTOLUS	217	141	65.0%	41	18.9%	35	16.1%
WINTERVILLE	<u>522</u>	263	<u>50.4%</u>	<u>113</u>	21.6%	<u>114</u>	<u>21.8%</u>
System Totals for Quarter	3136	1952	62.8%	634	20.3%	506	16.0%

TRANSPORT RATE PERFORMANCE MEASURE

PITT COUNTY EMERGENCY MANAGEMENT

3rd Quarter FY 10-11 (January 1, 2011 to March 31, 2011)

<u>Station</u>	<u>Dispatch Volume</u>	<u>Completed Calls</u>	<u>Transport Rate</u>	<u>Cancelled Calls</u>	<u>Cancellation Rate</u>	<u>No Transports</u>	<u>No Transport Rate</u>
AYDEN	<u>423</u>	281	66.4%	85	20.1%	53	12.5%
BELL ARTHUR	199	124	62.3%	48	<u>24.1%</u>	26	13.1%
BETHEL	275	186	67.6%	57	20.7%	31	<u>11.3%</u>
EASTERN PINES	402	256	63.7%	72	17.9%	66	16.4%
FALKLAND	257	184	<u>71.6%</u>	33	<u>12.8%</u>	39	15.2%
FARMVILLE	417	<u>285</u>	68.3%	78	18.7%	54	12.9%
FOUNTAIN	<u>103</u>	<u>69</u>	67.0%	<u>17</u>	16.5%	<u>17</u>	16.5%
GRIFTON	256	169	66.0%	45	17.6%	40	15.6%
PACTOLUS	209	143	68.4%	35	16.7%	31	14.8%
WINTERVILLE	419	229	<u>54.7%</u>	<u>87</u>	20.8%	<u>79</u>	<u>18.9%</u>
System Totals for Quarter	2960	1926	65.6%	557	18.6%	436	14.7%

4th Quarter FY 10-11 (April 1, 2011 to June 30, 2011)

TRANSPORT RATE PERFORMANCE MEASURE

PITT COUNTY EMERGENCY MANAGEMENT

<u>Station</u>	<u>Dispatch Volume</u>	<u>Completed Calls</u>	<u>Transport Rate</u>	<u>Cancelled Calls</u>	<u>Cancellation Rate</u>	<u>No Transports</u>	<u>No Transport Rate</u>
AYDEN	<u>433</u>	<u>295</u>	68.1%	87	20.1%	49	11.3%
BELL ARTHUR	184	121	65.8%	42	<u>22.8%</u>	20	<u>10.9%</u>
BETHEL	234	163	69.7%	42	17.9%	29	12.4%
EASTERN PINES	416	282	67.8%	83	20.0%	50	12.0%
FALKLAND	249	183	<u>73.5%</u>	31	12.4%	32	12.9%
FARMVILLE	403	256	63.5%	67	16.6%	<u>77</u>	19.1%
FOUNTAIN	<u>86</u>	<u>56</u>	65.1%	<u>16</u>	18.6%	<u>14</u>	16.3%
GRIFTON	267	188	70.4%	44	16.5%	35	13.1%
PACTOLUS	211	126	<u>59.7%</u>	33	<u>15.6%</u>	52	<u>24.6%</u>
WINTERVILLE	429	243	56.6%	<u>96</u>	22.4%	66	15.4%
System Totals for Quarter	2912	1913	66.0%	541	18.3%	424	14.8%

Fiscal Year 10-11 Summary (July 1, 2010 to June 30, 2011)

TRANSPORT RATE PERFORMANCE MEASURE

PITT COUNTY EMERGENCY MANAGEMENT

<u>Station</u>	Dispatch Volume	Completed Calls	Transport Rate	Cancelled Calls	Cancellation Rate	No Transports	No Transport Rate
AYDEN	1777	<u>1185</u>	66.7%	355	20.0%	225	12.7%
BELL ARTHUR	821	498	60.7%	216	<u>26.3%</u>	102	<u>12.4%</u>
BETHEL	1015	662	65.2%	218	21.5%	134	13.2%
EASTERN PINES	1637	1038	63.4%	335	20.5%	246	15.0%
FALKLAND	993	717	<u>72.2%</u>	120	<u>12.1%</u>	151	15.2%
FARMVILLE	1612	1066	66.1%	263	16.3%	274	17.0%
FOUNTAIN	<u>408</u>	<u>259</u>	63.5%	<u>76</u>	18.6%	<u>72</u>	17.6%
GRIFTON	1027	677	65.9%	182	17.7%	164	16.0%
PACTOLUS	836	542	64.8%	155	18.5%	149	17.8%
WINTERVILLE	<u>1831</u>	1006	<u>54.9%</u>	<u>385</u>	21.0%	<u>339</u>	<u>18.5%</u>
	11957	7650	64.3%	2305	19.3%	1856	15.5%
System Totals for Fiscal Year	11957	7650	64.4%	2305	19.2%	1846	15.4%

TRANSPORT RATE PERFORMANCE MEASURE