

Scheduling Transportation

To schedule transportation, please call 252-902-2002. Transportation requests are taken between 9:00 a.m. and 2:00 p.m., Monday to Friday. Transportation requests made outside of these hours will be denied.

All transportation requests must be made at least one day in advance. Same day scheduling is not possible. You may schedule transportation weeks in advance.

Fare



RGP one-way service: \$7.00
RGP two-way service: \$14.00



Entire fare must be paid to the driver in advance. Cash or checks are required. We not accept debit and credit cards; however, we do offer EPass options.

Passenger Rules:

- Seat Belts must be worn at all times.
- Parents must provide proper child restraint devices for their children.
- Your pickup time may be one hour before your scheduled appointment time.
- If you do not have a scheduled return trip pickup time, your wait time may be up to 45 minutes.
- Pitt Area Transit operates a curb-to-curb transportation system. Drivers will not come to your door to bring passengers out to the van.
- Passengers will be picked up after their appointments at the place they were dropped off.
- Do not try to schedule appointments through your driver.
- Passengers should cancel one hour before scheduled pick-up time.
- No weapons.



For full rules scan QR code or visit:
www.PittCountyNC.gov/PATS

Please contact the Pitt Area Transit office at 252-902-2010, if you have any additional questions.



Pitt Area Transit System

1717 West 5th St.
Greenville, NC 27834
252-902-2002



Who We Are

The Pitt Area Transit System (PATS) is a public transportation system open to all citizens of Pitt County living outside the city limits of Greenville.



What We Offer

The mission of Pitt Area Transit System (PATS) is to provide safe, reliable, cost effective transportation that enables eligible individuals to access necessary medical care and other essential resources that improve and enhance their quality of life.

We serve ALL residents of Pitt County who live outside the Greenville GREAT service area. With advance approval of Greenville Public Works, we also provide para-transit service to people living within the Greenville GREAT area. We do NOT operate outside of Pitt County. Not sure if you live in the Greenville GREAT area? Call 252-902-2002.

Additional Services

If you live within the Greenville GREAT service area and are eligible for para-transit service, call 252-329-4523 and request a para-transit application.

If you are a Medicaid recipient you may qualify for transportation services. Contact your Medicaid case worker at 252-902-1110.



Hours of Operation

Monday-Friday
6:00 a.m.-6:00 p.m.
Limited service on Saturday
Closed on Sundays and
Holidays

Required Information

- ▶ Name of the person(s) needing transportation
- ▶ Address of pick up location
- ▶ Name and address of destination
- ▶ Phone number where you can be reached
- ▶ Time of your appointment
- ▶ Whether or not an attendant or service animal is accompanying you
- ▶ Any type of mobility device you may be using
- ▶ Please tell the scheduler if you are on oxygen

