

Department Goals And Objectives (2017-2018)

Technology Refresh

Standardize to a higher desktop connectivity speed, stay current with technology, and maintain supportability by updating client access switches. *Approx. 100% complete*



Progress: All planned client access switch replacements have been completed.

Assess and recommend upgrade path for desktop operating system and Office applications.

Approx. 95% complete



Progress: Switches were replaced in Emergency Services wiring closet.

For operating system and Office applications upgrade, testing of the internally supported applications is complete. Office upgrade recommendation shared/discussed with CIO and service area managers.

Expected to be Completed by: Spring 2018

Electronic Records Management – Public Health

Implement system for managing electronic health records to improve secured accessibility to data for client care and to comply with federal standards.

Approx. 100% complete



Environmental Health: Expand the LIFE (Local Inspection of Food Establishments) application to include comprehensive electronic tracking of establishment contacts.

Approx. 100% complete



Progress: For electronic health records management, Public Health began using Epic with Vidant support on 4/10/2018. Minor adjustments to hardware, documentation, and workflow continue.

For LIFE, application is currently in production.

Expected to be Completed by: Fall 2017

GIS Data Portal

Enhance public accessibility by providing GIS download options and improving the appearance and usability of a self-service data portal.

Approx. 95% complete



Progress: Pitt Open Data (POD) website has been live since April of 2018. <http://www.pittcountync.gov/dataportal> GIS has made progress on creation of technical and support documentation. Completion of documentation and public notification are the only remaining tasks.

Expected to be Completed by: Spring 2018

Define Technology Roadmap

Define short term and long term goals while providing a mechanism to help forecast technology developments. Provide a framework to plan and coordinate the fulfillment of operational requirements for the organization.

Approx. 100% complete



Progress: Goals and Initiatives reviewed and approved, along with refresh plan. Document formatting finalized.

Expected to be Completed by: Winter 2018