



North Carolina Wildlife Resources Commission

Gordon Myers, Executive Director

Dear Animal Control Office,

The North Carolina Wildlife Resources Commission recognizes that Animal Control Offices across the state are experiencing an increase in calls related to wildlife. It is imperative that we work cooperatively to ensure our citizens are provided with timely and accurate information pertaining to problem wildlife situations.

In an effort to help your office and the Commission provide customer service efficiently and effectively please share the following information when requests for assistance with wildlife are received.

For calls requesting assistance with wildlife:

1. The North Carolina Wildlife Resources Commission **does not** provide trap and relocation service for wildlife causing a nuisance or wildlife causing property damage. Guidance and information as well as staff contact information to help individuals solve situations with wildlife can be found at <http://www.ncwildlife.org/HaveaProblem.aspx>.
2. For callers experiencing property damage from wildlife there are three basic options:
 - a. Seek technical guidance on habitat modifications or other long term solutions to reduce wildlife being attracted to the property by going to <http://www.ncwildlife.org/HaveaProblem.aspx>.
 - b. Request a depredation permit to trap the wildlife causing the damage call 919-707-0050 and ask for district biologist contact information or call WRC Dispatch at 800-662-7137. The biologist and/or enforcement officer determines whether the situation warrants a permit.
 - c. Hire a certified wildlife damage control agent (WDCA) who can help with habitat modifications and if a depredation permit is warranted can write the permit and trap the animal. Contact information for WDCAs can be found at <http://www.ncwildlife.org/Trapping/WildlifeDamageControlAgent.aspx>. Search by county for certified WDCAs. Wildlife damage control agents are certified by the Commission. A certified agent must take a two day training course and pass a test to initially be in business and must go through the same process every three years. WDCAs are in the wildlife damage control business and charge for their services.
3. For nuisance wildlife such as a wild animal that is coming on caller's property often, coming close to human dwellings and becoming use to being around humans go to <http://www.ncwildlife.org/HaveaProblem.aspx> for information on reducing human/wildlife conflicts and living with wildlife in an area.

Please share this information with all staff answering the phone or interacting with the public. You are welcome to add this information to your website or post it where it can be viewed by the public.